



## A program designed to be there for you right from the start.

When starting a new medication, it's hard to know what to expect and where to start, making it easy to get lost in the process. Introducing **Mirum Access Plus (MAP)**, a program that will give you the support you need by helping you navigate every step of the way.

MAP experts will help you understand the process of getting your medication. They will also work with you and your health care team to figure out insurance coverage and eligibility for financial-support programs. Plus, for any enrolled patient, MAP offers education and resources to help you start and stay on therapy.

# Meet your MAP team!

We know that as a patient or caregiver, you have a lot to manage. MAP has a team of experts to help you along the way. Together, your MAP Navigator and MAP Coordinator are focused on being there for you by delivering simple and flexible support.



## MAP Navigator

A MAP Navigator is your main point of contact for answering questions and providing helpful resources. You can rest assured knowing they are experienced in providing health education and supporting people with rare diseases.



## MAP Coordinator

MAP coordinators are experts in the insurance coverage process. They will be connected to you through your MAP Navigator to assist you in exploring available financial support options.

# MAP has even more to offer...

When you enroll, MAP offers an enhanced, personalized experience that's designed to help you start and stay on therapy.

**Here's what's included at no cost to you:**



## **Personalized conversations**

Your MAP Navigator can provide support for both medication and overall wellness. Your phone conversations will be focused on your unique needs. Any details you share with your MAP Navigator will be confidential and kept in mind for your next call, so you can conveniently pick up where you left off.



## **Resources and advocacy**

Your MAP Navigator will make personal recommendations of helpful resources and symptom-tracking tools to support ongoing disease and treatment management.



## **Communication tips**

Need help talking with your health care team, friends, and family? Your MAP Navigator can help prepare you for your upcoming doctor visits by going over key points that may be important to discuss. Your MAP Navigator will also provide tips on how to ask others around you for help.



## **Educational materials**

Do you want to refer back to something you've learned or share that information with someone else? Your MAP Navigator will provide you with educational resources on topics you have discussed or need to know.



## **Ongoing support**

After you receive your medication, your dedicated MAP Navigator will work through any changes with you and help you stay on track with ongoing assistance for as long as you remain on treatment, in the manner most convenient to you.

## **With your MAP team by your side, you can navigate a wide range of services and support:**



### **Insurance coverage assistance**

The steps to getting coverage for your medication can be confusing. A MAP Coordinator will work closely with your doctor's office and insurance plan to manage the process for you.



### **Financial support**

If you need assistance paying for your treatment, your MAP Coordinator will share financial support options for which you may be eligible.



### **Coordinated delivery**

Once your prescription is approved, a full-service pharmacy will conveniently ship your medication straight to your doorstep overnight. They will also provide a pharmacist to speak with you and answer any treatment questions you may have.



### **Refill reminders and support**

When it's time for a refill, MAP will keep you on track. The MAP pharmacy will contact you with refill reminders and assist you with any additional steps needed before approving the refill.



### **24/7 pharmacist access**

With MAP, pharmacists are available by phone, at any time of the day or night, to answer any questions you may have about your treatment.

# MAP Mobile

For busy families on the go, a convenient text messaging service makes communication with MAP even easier.

## Enroll in MAP Mobile to:



Easily send MAP your insurance information to avoid delays



E-sign documents to speed up processing

## Enroll now for convenient and flexible communication:



Scan the QR code or text ENROLL to 1-833-MAP-4YOU (1-833-627-4968).

# Enrolling in MAP is easy!

Visit **Livmarli.com**  
or scan the code to enroll or text ENROLL to  
1-833-MAP-4YOU (1-833-627-4968).



**Have questions about MAP? Contact us at:**  
1-855-MRM-4YOU (1-855-676-4968)  
Monday to Friday, 8:00 AM to 8:00 PM ET.



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